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SECOM

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June 2008

SECOM's Portfolio Continues to Grow

At the beginning of this year, SECOM took over more than 500 Jupiter Security alarm contracts and in excess of 1,000 maintenance and monitoring agreements from Scottish security and cabling installer Castle Integrated Systems.

Managing Director Minoru Takezawa says SECOM's focus on excellent customer service as a key ingredient of its electronic security solutions has contributed to strong growth in its customer base. "The partnership with both Jupiter Security and Castle Integrated Systems, were facilitated by our successful strategy of maintaining a 'small company' approach to customer service while growing our business to become a dominant player in the UK security market."



For more details on SECOM's recent acquisitions [visit the news page on our website.](#)

SECOM's Customer Care Initiative Wins Top Security Award

SECOM are proud to have won the 2007 Security Excellence Award for Best Customer Care Initiative.

Minoru Takezawa says "We won this award in the face of stiff competition from other prominent and well

SECOM in Education

With high importance placed on the safety and security of young people and equipment in education facilities, two large educational establishments, Teeside University and the Japanese School London are now supported by SECOM.

The Japanese School

SECOM and The Japanese School have joined forces to set new standards in educational security. The school is now equipped with a new intruder alarm system which gives each member of staff a PA button, so they can summon help in the event of an intrusion, or any other type of school emergency. The system is normally monitored at the school. A central display shows exactly where a distressed teacher is located, so that colleagues can respond rapidly, according to plan.

Once a threat is confirmed as genuine by the staff on site, the incident is instantly relayed to the SECOM Alarm Receiving Centre (ARC) for police response.



Teeside University

Two flagship digital technology buildings on the Middlesbrough campus of the University of Teesside are now protected by CCTV, alarm and access control systems. The solutions were selected as part of a £3.75 million mechanical and electrical services contract at part of the the university's DigitalCity initiative. The SECOM solutions provide high technology security for the £10 million Athena Building and the £12 million Phoenix Building, giving the university's security staff the tools to ensure the buildings are protected to the same high standard



respected organisations," he says. "The outcome shows that our efforts to develop the QSP programme over the past four years are now appreciated not only by our customers, but also by our industry. This recognition encourages us to strive for even greater heights."



See our news page for [the full press release](#).

as other facilities on the campus. SECOM's installation includes digital CCTV cameras to cover the buildings' exteriors and key internal areas, intruder alarm systems, and access control systems.

For further details on SECOM in education see the articles SECOM takes school security to new highs and SECOM solution for Teeside "Digital City" initiative on our [website news page](#)

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Our mailing address is:
SECOM Plc
SECOM House
52 Godstone Road
Kenley, Surrey CR8 5JF

Our telephone:
02056455400

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