



Hainault Ward Safer Neighbourhood Team Useful Numbers/Contact List

If an urgent police response is required – Dial 999

Abandoned Vehicles	020 8708 3946
Age Concern 3rd Floor Station Road Ilford	020 8220 6000
Anti social Behaviour Hotline 8:30 5:00 Tel:	020 8708 5716
Sun-Thurs 18:00 – 1:00, Fri –Sat 18:00 – 2:00 Tel:	020 84784679
Careline Counselling service for the general public	020 8514 1177
Consumer Direct (free advice) Advice on issues from returning goods, poor workmanship, dishonest traders	08454 040506 www.consumerdirect.gov.uk
Crimestoppers	0800 555111 www.crimestoppers-uk.org
Disability information and services Benefit enquiry line for people with disabilities	0800 882200
EDF Energy Electric	020 7242 9050 www.edfenergy.com
Fly tipping Environment Agency	0800 807 060
Gas Emergency Services If you smell gas	0800 111 999
Help the Aged – Seniorlink (Improves security for elderly at no cost)	01255 473999
Housing Shelter (Legal advice and help with housing problems)	0808 800 4444 www.shelter.org.uk
King George Hospital	020 8983 8000
Legal Service Direct	0845 3454345 www.clsdirect.org.uk
London Borough of Redbridge Emergencies out of hours	020 8554 5000 020 8478 3020 www.redbridge.gov.uk

Macmillan Cancer Support Free advice line	0808 808 2020 www.macmillan.org.uk
NHS Direct 24 hour confidential health advice and information	0845 4647 www.nhsdirect.nhs.uk
NSPCC Child Protection	0808 800 5000
Older People Elder Abuse Response for anyone concerned about the abuse of older people	0808 808 8141
Queens Hospital	01708 435000
RSPCA Cruelty line (Animal Rescue)	0870 555 5999 www.rspca.org
Samaritans	08457 909090
Senior Line Welfare benefits advice for older people	0808 800 6565
Trading Standards	020 8708 5716
T V licencing	0870 241 9054
Thames Water Utilities Ltd	0845 9200800 www.thames-water.com
Victim Support	0845 303 0900
Winter Warmth advice line	0800 0857000

Hainault Safer Neighbourhood Team

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www.met.police.uk/saferneighbourhoods